

UCL-Universal Coin Operated Lock Common Questions for Ordering

Question: What is my swing?

Answer: The swing of the door is determined by the setup of your facility. First inswing and outswing. This is important for us so we can see the latch direction. If you are standing outside of the restroom wanting to go into the restroom, do you push the door or pull the door? If you push the door into the restroom it is an inswing door, if you pull the door out away from the restroom it is an outswing door.

The next part is a right or left swing. This is important because if you order the incorrect one the latch will stick out on the wrong side of the unit. The easiest way to determine left or right swing is to stand outside the restroom wanting to go in. Are the hinges on the left or right? If the hinges are on the left it is a left swing. If they are on the right it is a right swing.

Question: Why do you need me to measure the door thickness?

Answer: This measurement allows us to make the proper length inside door handle! Do not guess always measure!

Question: What is the difference between multiple and single user?

Answer: The difference is how many occupants your restroom can have. If your restroom is for one person at a time, you will need a single user. If you have multiple stalls in the restroom for more than one person at a time you will need a multiple user.

Question: Do I need a special door?

Answer: No, you should not need to replace your existing door. Our units are designed to cover over standard door knobs or to sit where your current push plate is.

Question: Can I get my units keyed alike?

Answer: Yes. Our policy is to key your units alike unless you tell us differently.

Also, if you decide to purchase another unit later, we will do our best to match your existing codes at no charge. However, we cannot guarantee that we will have your code in stock.

Question: Are these units A.D.A. Compliant?

Answer: A.D.A. Compliance depends on a lot of factors. As far as just our units, we do everything possible in the manufacturing of these units to allow for people with disabilities to operate these units. We also offer longer handles (must be requested-at an additional charge) to help A.D.A. That being said, you will need to contact your local government to ensure they are mounted to height standards.

*We do not install these on basic units due to vandalism issues because the longer handle gives better leverage to vandals. We did do this for 2 years but our return rate due to vandalism more than doubled. That is why they are now special order.